

USE OF AI TECHNOLOGY

Our office uses a HIPAA compliant AI-powered scribe to enhance documentation efficiency and accuracy. While every effort is made to ensure that the information is complete and correct, there may be unintentional errors or omissions. All medical decisions are based on the physician's professional judgment.

APPOINTMENTS

Patients are asked to arrive on time for their appointments. If you are more than 15 minutes late, we reserve the right to re-schedule the appointment.

REPEATED MISSED APPOINTMENTS

Although circumstances sometimes prevent timely notice of cancellation, we reserve the right to refuse an appointment to a patient who has an established pattern of missing appointments without providing us with appropriate notice.

PRESCRIPTION REFILLS

We try to prescribe enough medication refills so that you have enough to last until your next scheduled visit. Most medications taken on regular basis require lab tests and/or a follow up visit for safe monitoring. If you do need a refill, we require at least 72 hours notice. Please contact your pharmacy first and they will contact our office for this request.

LABS, IMAGING AND OTHER TEST RESULTS

We ask that you make a follow up appointment to discuss the results of all the tests ordered by our physician.

FORMS AND LETTERS

The following charges will apply to all forms and letter requests:

FMLA ----- \$50.00
Disability ----- \$50.00 and up (depending on complexity)
Letters ----- \$15.00 and up (depending on complexity)
Other forms ----- \$20.00 and up (depending on complexity)

PATIENT ACKNOWLEDGEMENT AND AGREEMENT

By signing below, I acknowledge that I have read and fully understand and agree to the NOVA Neurology Center's office policies in its entirety.

Patient's Name

Signature

Date

If signing on behalf of patient please print your name and relationship to patient below:

Authorized Person's Name

Relationship to Patient