

# **PATIENT INFORMATION**

Last Name	ast Name First Name			МІ	Gender □ M □ F			
Social Security Number		Date of Birth		Marital Status				
Race		Ethnicity   Hispanic   Non-Hispanic		Language if other than English				
Home Address		E-Mail Address		Pharmacy Name and Address				
		Home Phone		-				
City	State	Zip	Cell Phone		Pharmacy Phone			
Employer Name	e and Address	l	Preferred Method of Communication  ☐ Home Phone ☐ Cell Phone ☐ E-Mail		Emergency Contact Name			
			Work Phone		Emergency Contact Phone			
			Primary Physician Name		Referring Physician Name			
Primary Insurar	nce Name			Secondary Insurance Na	me			
Insurance ID #				Insurance ID #				
Subscriber's Na	ime & SSN			Subscriber's Name & SSI	N			
Relationship to Patient			□ Child □ Other	Relationship to Patient				
	RESI	PONSIBLE PA	RTY/GUARANTOR I	NFORMATION (IF P.	ATIENT IS A MINOR)			
Last Name	First Name			MI Gender DM DI				
Social Security Number		Date of Birth	Date of Birth Relationship to Patient					
Address			<u>I</u>		Phone Number			
Pleas	se list any person		LOSURE TO FAMILY			or Plan of Care		
Name		Relationsh	ip Home Phone		Cell Phone			
Name		Relationsh	ip	Home Phone	Cell Phone	Cell Phone		
Patient's Signature				Date				



Signature of Patient/Guarantor

# FINANCIAL AGREEMENT & RELEASE OF INFORMATION

#### **AUTHORIZATION FOR TREATMENT**

I hereby authorize treatment by NOVA Neurology center and/or affiliated medical staff member(s) on behalf of myself and/or my minor children, including stepchildren. The possibility exists (during treatment) for the healthcare workers to become directly exposed to my blood or bodily fluids. In the event of such exposure, State law requires a sample of my blood to be tested for the presence of infectious diseases.

# **RELEASE OF INFORMATION**

I hereby authorize the release of any and all medical and/or charge information as is necessary for reimbursement from any third party or governmental agency involved in the payment of my treatment including but not limited to insurance payers, HMOs, workers compensation carriers, Medicare, Tricare and Medicaid. I also authorize the taking and use of photographs. I understand these photos will become part of my medical record.

I hereby authorize a query of medication history and formulary information within the Electronic Medical record in order for drug eligibility and coverage.

# PRESCRIPTION HISTORY CONSENT

NOVA Neurology Center uses an electronic medical record system (EMR) in which the physician is able to prescribe medications electronically. I give permission to NOVA Neurology Center to send my prescription(s) electronically. Also, I agree that NOVA Neurology Center may request and use my prescription medication history from other healthcare providers or third-party pharmacy benefit payers for treatment purposes.

# **FINANCIAL POLICY**

I direct and assign payment from any insurance coverage, workers compensation, governmental agency or disability benefits, and assignment of proceeds from all settlements, judgements or verdicts in favor of the undersigned from third party claims for injuries treated hereunder, in an amount equal to the full amount of all charges (including attorney's fees, collection agency fee's costs and interest) due hereunder is to be made to NOVA Neurology Center. I understand that if I have insurance, my insurance policy is a contract between me and my insurance company. I am responsible for any charges not covered by my insurance, including but not limited to co-payments, deductibles and fees for non-covered services.

The patient and/or undersigned guarantor are primarily liable for payment of the patient's account and NOVA Neurology Center will send all appointment reminders and billing information to the person responsible for the payment of my bill.

It is the patient and/or undersigned guarantor's sole responsibility to comply timely with all requirements and supply all information and documents necessary to obtain payment of benefits by any third party or governmental entity as listed above. Some insurance plans require that lab work be billed directly by the laboratory performing the testing. In these instances, a separate statement and bill will be sent from the lab performing the test.

I understand that co-pays, co-insurances and deductibles are due at the time of service. Patients who do not have insurance must pay the self-pay fee at the time of service. Failure to notify the office 24 hours prior to the appointment time to cancel or re-schedule it will result in a \$50.00 charge. The returned check fee is \$35.00

# PAST DUE BALANCES AND PROCEDURES FOR COLLECTION

Any balance remaining on the account after any insurance pays will be due upon receipt of my statement. Charges for non-covered services are due at the time of service. The undersigned agree(s) to pay all charges made by medical providers at their current rate. The obligation of each undersigned is an original, direct and independent promise to pay based on the exclusive credit of each, and not collateral or contingent promise to answer for the debt of another. If payment is not made, I understand that NOVA Neurology Center may take action to collect its fees. I agree to pay all costs incurred by NOVA Neurology Center for collecting its fees equal to the thirty percent (30%) of the unpaid bill and if applicable, all attorneys' fees.

# **MEDICARE PARTICIPANTS ONLY**

I request that the payment of authorized Medicare benefits be made on my behalf to NOVA Neurology Center for any services furnished to me. I authorize the holder of medical information about me to release to the Centers for Medicare and Medicaid Services and its agents any information needed to determine these benefits or the benefits payable for payable related services. Regulations pertaining to Medicare assignment of benefits apply.

### **ACKNOWLEDGMENTS**

I acknowledge that I have received, have previously received or have been offered but declined to receive the NOVA Neurology Center Notice of Privacy Practices. By providing my E-mail address, I authorize NOVA Neurology Center to use the address for the purpose of communicating health-related information or services. I acknowledge that I may opt-out of such communication at any time by providing a written notice.

By providing my Cell phone number, I authorize NOVA Neurology center to send appointment reminders and other communications via text message to my cell phone number. I understand that standard text messaging rates from my mobile carrier may apply. I acknowledge that I may opt-out of such communication at any time by providing a written notice.

It is the patient's responsibility to know their insurance carrier's patient responsibilities and procedures. If proper procedures are not followed, the patient may be liable for full payment of the bill. If the insurance carrier requires a referral and/or prior authorization, contact your primary care physician prior to your appointment. The patient is responsible to verify the referral is valid for the initial visit and all the follow-up visits.

BY SIGNING BELOW, I ACKNOWLEDGE THAT I HAVE READ A	AND UNDERSTAND AND AGREE TO THE NOVA NEUROLOGY CENTER FINANCIAL
AGREEMENT & RELEASE OF INFORMATION POLICIES IN ITS	ENTIRETY.
Patient's Name (please print)	Date

Name of Guarantor and Relationship to Patient (if not signed by patient)



# **Office Policies**

# **USE OF AI TECHNOLOGY**

Our office uses a HIPAA compliant Al-powered scribe to enhance documentation efficiency and accuracy. While every effort is made to ensure that the information is complete and correct, there may be unintentional errors or omissions. All medical decisions are based on the physician's professional judgment.

# **APPOINTMENTS**

Patients are asked to arrive on time for their appointments. If you are more than 15 minutes late, we reserve the right to re-schedule the appointment.

#### REPEATED MISSED APPOINTMENTS

Although circumstances sometimes prevent timely notice of cancellation, we reserve the right to refuse an appointment to a patient who has an established pattern of missing appointments without providing us with appropriate notice.

# PRESCRIPTION REFILLS

We try to prescribe enough medication refills so that you have enough to last until your next scheduled visit. Most medications taken on regular basis require lab tests and/or a follow up visit for safe monitoring. If you do need a refill, we require at least 72 hours notice. Please contact your pharmacy first and they will contact our office for this request.

# LABS, IMAGING AND OTHER TEST RESULTS

We ask that you make a follow up appointment to discuss the results of all the tests ordered by our physician.

# **FORMS AND LETTERS**

The following charges will apply to all forms and letter requests:

FMLA	\$50.00
Disability	\$50.00 and up (depending on complexity)
Letters	\$15.00 and up (depending on complexity)
Other forms	\$20.00 and up (depending on complexity)

# PATIENT ACKNOWLEDGEMENT AND AGREEMENT

By signing below, I acknowledge that I have read and fully understand and agree to the NOVA Neurology Center's office policies in its entirety.

Patient's Name		
Signature		
If signing on behalf	f of patient please print your name and relationship to patient below:	
Authorized Person's Name	Relationship to Patient	



# **Email Consent Form**

#### 1- RISKS OF USING EMAIL

Transmitting patient information by email has a number of risks that the patients should consider before using email. These risks include, but are not limited to, the following risks:

- Emails sent from NOVA Neurology Center ("the practice") are not encrypted, so emails may not be secure. Therefore, it is possible that the confidentiality of such communications may be breached by a third party.
- Email can be circulated, forwarded, and stored in numerous paper and electronic files.
- Email can be received by many intended and unintended recipients.
- Email senders can easily send an email to the wrong address.
- Email is easier to falsify than handwritten or signed documents.
- Email can be intercepted, altered, forwarded, or used without authorization or detection.
- Email can be used to introduce viruses into computer systems.
- Email can be used as evidence in court.
- Backup copies of email may exist even after the sender or the recipient has deleted his/her copy.
- Employers and on-line services have a right to archive and inspect emails transmitted through their systems.

# 2- CONDITIONS FOR THE USE OF EMAIL

The practice cannot guarantee but will use reasonable means to maintain security and confidentiality of email information sent and received. The practice and physician are not liable for improper disclosure of confidential information that is not caused by the practice's or physician's intentional misconduct. Patients must acknowledge and consent to the following conditions:

- Email will not be used for urgent or emergency situations.
- The practice cannot guarantee that any particular email will be read and responded to within any particular period of time. Therefore, should you
  need immediate assistance, please call our office directly.
- If you send an email to the practice that requires a response and one is not given within a reasonable time frame, it is your responsibility to follow up with the practice.
- You should NOT use email in order to make disclosures about sensitive medical information such as: Substance Abuse, Mental Health and AIDS/HIV.
- Office staff may receive and read your messages.
- All emails to/from the practice concerning diagnosis or treatment will be made part of patient's medical record. Therefore, other individuals
  authorized to access the medical records, such as staff and administrative personnel, will have access to those emails.
- It is patient's responsibility to follow up and/or schedule an appointment if warranted.
- This consent will remain in effect until terminated in writing by either the patient or the practice.

# 3- INSTRUCTIONS

To communicate by email, the patient shall:

- Take precautions to preserve the confidentiality of email and protect his/her password or other means of access to email.
- Avoid use of his/her employer's computer.
- Inform the practice of changes in his/her email address in writing.

### 4- PATIENT ACKNOWLEDGEMENT AND AGREEMENT

By signing below, I acknowledge that I have read and fully understand this consent form. I understand the risks associated with the communication of email between the practice, physician and me, and consent to the conditions and instructions outlined, as well as any other instructions that the practice may impose to communicate with the patient by email. I, for myself, my heirs, executors, administrators and assigns, fully and forever release and discharge NOVA Neurology Center and its affiliates, physicians, agents and employees, from and against any and all losses, claims, and liabilities arising out of or connected with the use of such email. Any questions I may have had are answered.

Patient's Name	Email address	
Signature	 Date	
If signing on behalf	of patient please print your name and relationship to patient below:	
Authorized Person's Name	Relationship to Patient	



# **HEALTH HISTORY QUESTIONARE**

Name (Last, First ,MI)		□ M □ F	DOB		
Previous/Referring Doctor		Reason for Today's Visit			
List your prescribed drugs and	over-the-counter drugs su	ch as vitamins an	d inhalers		
Name of the Drug	Strength of Medication		Frequency taken		
List any medical problems that	other doctors have diagn	osed			
Allergies to medications					
Name of the Drug		Reaction you had			
Surgeries					
Year	Type of Surgery and I	Reason	Hospital		
	5.				
Other Hespitalizations					
Other Hospitalizations  Year	Reason		Hospital		
ICAI	NeasUll		Hospital		



# **FAMILY HEALTH HISTORY**

	Age Significant Health Problems				Age	Significant Health Problems		
Father				Children	□ M			
Mother					□M			
					□F			
Sibling				□M				
	□F				□F			
	□M				□M			
	□F				□F			
	□M			Grandfather				
	□F			Paternal				
	□M			Grandmother				
	□ <b>F</b>			Paternal				
	□ M			Grandfather				
	□ <b>F</b>			Maternal				
	□M			Grandmother				
	□F			Maternal				
		HEAL	TH HABITS A	ND PERSONAL S	AFETY			
Marital Status:	□ Single □	□ Married □ Partn	ered 🗆 Divo	rced 🗆 Widowed	l			
Alcohol	Do you drin	k alcohol?	□ Yes □ No	Tobacco	Do you use to	bacco?	□ Yes □ No	
	If yes, what				□ Cigarettes	pks/day	□ Chew #/day	
	How many o	drinks per week?			□ Cigars	#/day	□ Pipe #/day	
	,	·			□ # of years		□ year quit	
Drugs	Do you curr	ently use recreational	or street drugs	reet drugs?    Yes		□ No		
	Have you ev	er given yourself stre	et drugs with a	a needle? ☐ Yes ☐ No				
			WOM	1EN ONLY				
Are you pregnant or breastfeeding?		eding?	□ Yes □ No	Number of Preg	nancies	Number of	live births	
	SYIV	IPTOMS EXPERIEN	ICED IN THE	PAST 6 MONTHS	S (CHECK ALL TI	HAT APPLY)		
Neurological		General		Eyes/Ears		Cardiac		
□ Headache		□ Fevers		□ Visual loss		□ Chest pain		
☐ Double Vision		□ Chills		□ Blurred vision □ Palpitation				
□ Slurred Speech		□ Night sweats		□ Eye pain		□ Syncope/P		
☐ Imbalance/Unsteady gait		☐ Excessive fatigue		☐ Double vision		□ Heart murmur		
		☐ Weight gain/loss	5	☐ Hearing loss		Urinary		
		☐ Trouble sleeping	5	□ Ringing in ears		□ Frequency	1	
□ Tremor			☐ Trouble staying asleep				□ Incontinence	
□ Memory loss		□ vivid dreams		Psychiatric		□ Urgency		
□ Numbness/Tingling				□ Depression		□ Incomplet	e bladder emptying	
□ weakness				☐ Anxiety				
□ Seizure Throat,		Throat/Sinus		☐ High levels of stre				
☐ Cramps/Spasr	ns	□ Nasal congestion	า	□ Hallucinations		Neck		
		☐ Sinus pain		☐ Uncontrollable laughter/crying		□ Neck stiffness		
		□ Nose bleeds				□ Swollen lymph nodes		
Vascular		GI		Pulmonary		Musculoske	letal	
☐ Swollen leg(s)		☐ Swallowing diffic	culty	☐ Shortness of bre	eath	□ Joint pain		
☐ Easy bruising	_	□ Constipation		☐ Dry cough		□ Muscle ac	□ Muscle aches	
□ Recent Transfusions		I		□ productive cough				

Sleep Schedule
What time do you turn off the lights intending to bed?
How long does it take you to fall asleep?
How many times do you wake up during night?
How long are you awake at night?
What time do you wake up in the morning?
How long after waking up do you get out of bed?
How many hours do you sleep at night in total?
Do you feel refreshed in the morning?
Depression Screening
Do you feel sad?
Do you cry often?
Do you feel guilty about the past?
Do you have low energy or feel tired?
Have you lost interest and pleasure in doing daily activities and hobbies?

Date of Birth: \_\_\_\_\_

Patient Name: \_\_\_\_\_